



# The number you need to know for information during emergencies!



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The County of Lambton has partnered with **211 Ontario** for that agency to answer telephone calls from residents who need information during a major emergency.

**211 Ontario** assisted residents during past disasters such as the Goderich tornado and Thunder Bay flooding.

Lambton County residents affected during a disaster can now call **211** for important information and instructions about such topics as emergency shelter locations, relief services, making donations and volunteering.

**211** is a source of accurate, official, information and instructions for residents during times of emergency.

**211** is not a news line! Calls are answered 24 hours a day by an operator who will assist you with any questions and needs, or direct you to other services that can help. The TTY line is 1-888-340-1001.

211 is not **911**! **911** should be called to report an emergency, or when you or someone requires emergency assistance from police, fire or medical services.

For more information about **211 Ontario** services and the role of **211** during major local emergencies, please visit [www.lambtononline.on.ca](http://www.lambtononline.on.ca) , or [www.211.ca](http://www.211.ca) , or call 519-845-0801, or toll free at 1-866-324-6912.