

Element 2

Quality Management System (QMS) Policy

The Village of Point Edward, its Management and entire staff are committed to the principles and objectives set out in our Quality Management System (QMS) Policy.

Definitions

Quality Management System Policy-means the policy described in Element 2 developed for the Subject System or Subject Systems.

The Village of Point Edward's Policy is to:

- Meet or exceed all applicable legislative and regulatory requirements
- Commit to ensuring a consistent supply of safe drinking water
- Promote effective communications, both internally and externally
- Report performance to employees, regulators and consumers effectively
- Train all staff on their responsibilities under this QMS
- Maintain and continuously improve our QMS to provide services that protect public health

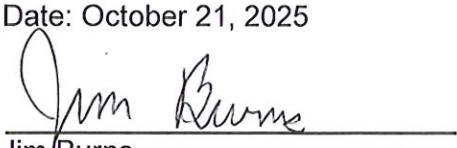
Our Management and the entire staff will act to ensure the implementation of this Policy and will monitor the progress of the Quality Management System (QMS).

Owner Endorsement & Approval



Bev Hand
Mayor, Village of Point Edward

Date: October 21, 2025



Jim Burns
Chief Administrative Officer

Date: October 21, 2025