

POINT EDWARD POLICE SERVICES BOARD Detachment Commander C.C. (CHRIS) AVERY

NOVEMBER/ DECEMBER 2021

CALLS FOR SERVICE BILLING WORKGROUPS



Drugs Includes trafficking, production, and importation of drugs including marihuana, cocaine, heroin, crystal meth or other controlled substances. It also includes occurrences related to indoor/outdoor grow labs.

Drug Possession Includes all occurrences where the most serious violation is possession of marihuana, cocaine, heroin, crystal meth or other controlled substance. It also includes other minor drug related offences.

Operational calls for service are non-criminal events that police attend to. These include animal complaints, non-criminal domestic disturbances, missing persons, noise complaints, property – lost or found, sudden deaths, and assist public calls.

Operational 2 Includes false alarms, keep the peace and 911 calls/911 hang-ups. Due to the higher frequency of these calls, they have been separated out from the 'Operational' category and allocated a lower time standard. Traffic incidents are excluded.

Other Criminal Code Violations The majority of offences counted in the Other Criminal Code
Offences group are criminal offences that are not directed to people or related to property. It is
similar to the group that Statistics Canada uses when reporting 'Other Criminal Code'. These
include prostitution, offensive weapons, bail violations, counterfeiting, disturb the peace,
indecent acts, breach of probation, and bribery.

Property Crime Violations This category is similar to the group that Statistics Canada uses when reporting 'Property Crimes'. These include arson, break and enter, theft, possession of stolen goods, mischief, identity theft, and some frauds.

Statutes & Acts Includes provincial statutes, primarily the Mental Health Act, Landlord Tenant Act and Trespass to property offences. It also includes custody dispute calls.

Traffic Includes motor vehicle collisions of all severities (property damage, personal injury and fatalities) and road rage incidents reported to police.

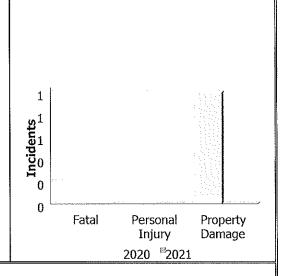
Violent Crimes The majority of offences counted in the Violent Crimes group are crimes against persons. This category is similar to the group that Statistics Canada uses when reporting 'Violent Crimes'. These include homicides, attempted murders, assaults, threats and robberies.

Police Services Board Report for POINT EDWARD OPP Collision Reporting System

November - 2021

Motor Vehicle Collisions by Type

Incide	nts		Nover	nber	Year to Date - November				
		2020	2021	% Change	2020	2021	% Change		
Fatal		0	0	P. 40	0	0	**		
Personal Inju	ry	0	0	**	2	1	-50.0%		
Property Dam	nage	1	0	100.0%	12	16	33.3%		
Total		1	0	- 100.0%	14	17	21.4%		



Fatalities in Detachment Area

Incide	ents			Noven	nber	Year to Date - November			
		[2020	2021	% Change	2020	2021	% Change	
Motor Vehicle Collision	Fatal Incide	ents	0	0	**	0	0		
	Alcohol Rel	ated	0	0	44 44	0	0		
Off-Road Vehicle	Fatal Incide	ents	0	0		0	0		
	Alcohol Rel	ated	0	0	Le 14	0	0	~~	
Motorized Snow Vehicle	Fatal Incide	ents	0	0		0	0		
	Alcohol Rel	ated	0	0		0	0		
Persons Killed			Novembe	er		Year to Date - November			

Persons Killed		Noven	nber	Yea	Year to Date - November				
	2020	2021	% Change	2020	2021	% Change			
Motor Vehicle Collision	0	0		0	0	-			
Off-Road Vehicle	0	0		0	0				
Motorized Snow Vehicle	0	0		0	0				

Police Services Board Report for POINT EDWARD OPP Collision Reporting System

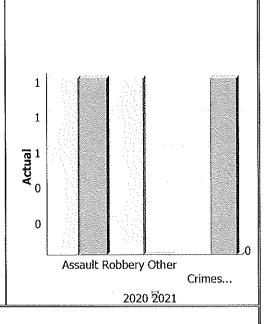
November - 2021

Primary Causal Fac	tors i	n Fat	al Motoi	· Vehi	icle C	ollisions			
Incidents	Nover	nber			Year to Date - November				5
	2020	1 1 1 1		% Change		6 ents	· 1		
Speeding as a contributing factor	0	0	0	0	0	0		Incidents 5	2
Where alcohol is involved	0	0	0	0	0	0		1 0	""" """ """ """ """ """ """" """ """" """"
Wildlife as a contributing factor	0	0	0	0	0	0			Specting Actrol wildlife traffertive Dr
Inattentive driver as a contributing factor	0	0	0	0	0	0			
Persons Killed	Nove	mber		Year Nove	to Date	.			2020 💆 2021
	2020	2021	% Change	2020	2021	% Change			
Seatbelt as a contributing factor	0	0	0	0	0	0			

Police Services Board Report for POINT EDWARD OPP

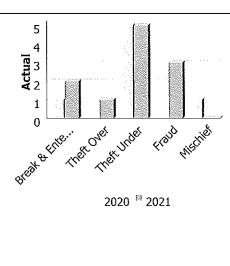
Records Management System November – 2021

Violent Crime Actual November Year to Date -November 2020 2021 2020 2021 Change Change 0 Murder 0 0 0 0 0 0 0 Other Offences Causing Death 0 0 0 Attempted Murder 0 Sexual Assault 0 0 4 1 -75.0% Assault 1 1 0.0% 7 11 57.1% 0 0 0 Abduction 1 -100.0% 1 0 -100.0% 1 0 Robbery -100.0% 5 Other Crimes Against a 0 1 3 -40.0% Person 2 2 18 15 -16.7% Total 0.0%



Property Crime

	Actual		Novem	ber	Year to Date - November			
		2020	2021	% Change	2020	2021	% Change	
1	Arson	0	0		0	2		
E	Break & Enter	1	2	100.0%	5	21	320.0%	
-	Theft Over	0	1		3	9	200.0%	
-	Theft Under	5	5	0.0%	28	38	35.7%	
ŀ	Have Stolen Goods	0	0	**	2	1	-50.0%	
f	raud	0	3		7	8	14.3%	
1	Mischief	1	0	-100.0%	30	20	-33.3%	
1	Total	7	11	57.1%	75	99	32.0%	



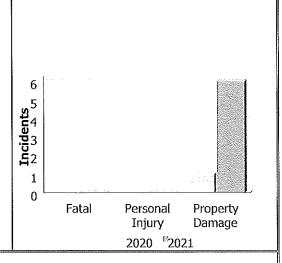
Drug Crime								
Actual		ber		ear to I Noven		5 _4		
	2020	2021	% Change	2020	2021	% Change	P 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
Possession	0	0		0	1	μ=	0	.,
Trafficking	0	0		0	1			
Importation and Production	0	0	****	0	0			
Total	0	0		0	2			

Police Services Board Report for POINT EDWARD OPP Collision Reporting System

December - 2021

Motor Vehicle Collisions by Type

Incidents		Decen	nber	Ye	ear to l Decem	
	2020	% Change	2020	2021	% Change	
 Fatal	0	0		0	0	
Personal Injury	0	0	**	2	1	-50.0%
Property Damage	1	6	500.0%	13	22	69.2%
Total	1	6	500.0 %	15	23	53.3%



Fatalities in Detachment Area

T												
Incider	nts				Decer	nber		Yea	r to Da	ite -	December	
			20	020	2021	% Cha	nge	2020	2021		% Change	:
Motor Vehicle Collision	Fatal Incide	ents		0	0			0		0		
	Alcohol Rel	ated		0	0			0		0		
Off-Road Vehicle	Fatal Incidents			0	0		**	0		0		
	Alcohol Related			0	0		** **	0		0		
Motorized Snow Vehicle	Fatal Incide	ents		0	0			0		0		
	Alcohol Rel	ated		0	0			O		0]
Persons Killed	· · · · · · · · · · · · · · · · · · ·		Decen	nber				Year to	Date -	De	cember	
		2020	2021	-	% Cha	nge	2020) 20	021		% Change	
Motor Vehicle Collision		0						0	0			
Off-Road Vehicle	0			0				0	0			
Motorized Snow Vehicle	0			0				0	0			

Police Services Board Report for POINT EDWARD OPP Collision Reporting System December – 2021

Primary Causal Fac	tors i	n Fat	al Motor	· Vehi	cle C	ollisions					
Incidents	Decer	nber		Year t Decer	o Date nber		5				
	2020	20 2021 % 2020 2021 % Change		: 1	ents 3						
Speeding as a contributing factor	0	0	0	0	0	0	Incidents 3				
Where alcohol is involved	0	0	0	0	0	0	1 0			enger gradenia gradenia	
Wildlife as a contributing factor	0	0	0	0	0	0		Speeding	Alcohol	widthe tratestive dr.	
Inattentive driver as a contributing factor	0	0	0	0	0	0					
Persons Killed	Decer	mber		Year Decei	to Date nber) -			2020	0 [■] 2021	
	2020	2021	% Change	2020	2021	% Change					
Seatbelt as a contributing factor	0	0	0	0	0	0					

Police Services Board Report for POINT EDWARD OPP

Records Management System
December – 2021

Actual		Decem	ber		ear to [Decem			1	
	2020	2021	% Change	2020	2021	% Change		1	
Murder	0	0		0	0			rg 1	
Other Offences Causing Death	0	0	bed dev	0	0	***		Actual 0	
Attempted Murder	0	0		0	0	***		0	
Sexual Assault	1	0	-100.0%	5	1	-80.0%			
Assault	0	1		7	12	71.4%		0	Sexual Assau Assault
Abduction	0	0	** **	1	0	-100.0%			2020 🖺 2021
Robbery	0	0		1	0	-100.0%			
Other Crimes Against a Person	0	0	•••	5	3	-40.0%			
Total	1	1	0.0%	19	16	-15.8%			
Property Crime							<u></u>		
Actual		Decem	ıber		ear to [Decem				
	2000	2021	%	วกวก	2021	%			
	2020	2021	Change	2020		Change		1	
Arson	0	0		0	2				1
Arson Break & Enter		0	Change		2	Change 		3 3	
	0	0	Change	0	2	Change 		3 2	
Break & Enter	0 1	0	-100.0%	0	2 21	Change 250.0% 200.0%		3 2	
Break & Enter Theft Over	0 1 0	0 0 0	-100.0% 	0 6 3	2 21 9 39	Change 250.0% 200.0% 25.8%		3 2 2 2 2 1	
Break & Enter Theft Over Theft Under	0 1 0 3	0 0 0	-100.0%66.7%	0 6 3 31	2 21 9 39	Change 250.0% 200.0% 25.8%		3 2 2 2 1 1 0	
Break & Enter Theft Over Theft Under Have Stolen Goods	0 1 0 3 3 0	0 0 0 1 0	-100.0%66.7%	0 6 3 31 2	2 21 9 39 1 8	Change 250.0% 200.0% 25.8% -50.0%		3 2 2 2 1 1 1	Break & Theft Under Mischief Ente

Drug Crime							
Actual		Decem	ber	Year to Date - December			1 1 1 1 1 1 1 1 1 1
	2020	2021	% Change	2020	2021	% Change	O O O O O O O O O O O O O O O O O O O
Possession	0	1		0	2		0
Trafficking	0	0		0	1		Possession 2020 [™] 2021
Importation and Production	0	0		0	0		
Total	0	1	₩Ħ	0	3		

Police Services Board Report for POINT EDWARD OPP

Records Management System
December – 2021

Clearance Rate									
Clearance Rate		Decemb	er	Year to	o Date - D	ecember	100% 80%		
	2020	2021	Difference	2020	2021	Difference	60%		
Violent Crime	100.0%	0.0%	-100.0%	73.7%	37.5%	-36.2%	40% 20%		
Property Crime	0.0%	0.0%	0.0%	11.1%	8.0%	-3.1%	0%	Violent Crim	Total (Viole
Drug Crime		0.0%			33.3%	bals Alla			№ 2021
Total (Violent, Property & Drug)	25.0%	0.0%	-25.0%	26.7%	12.6%	-14.1%			

Unfounded		December			Year to Date - December			
	2020	2021	% Change	2020	2021	% Change		
Total (Violent, Property & Drug)	1	0	-100.0%	6	7	16.7%		

Total (Violent, Property & Drug)				
0	ı	0	1	1
		2020	[*] 2021	

Criminal Record and Vulnerable Sector Screening Check s													
Actual	December Year to Date - December			Criminal Record									
	2020	2021	% Change	2020	2021	% Change		Vulnerable Secto	0	4		8	<u>1</u>
Criminal Record Checks	1	7	600.0%	16	14	-12.5%				202	0 * 202	21	
Vulnerable Sector Screening Checks	4	11	175.0%	69	80	15.9%							

Police Services Board Report for POINT EDWARD OPP 2021/Nov

Public Complaints						
Policy	0					
Service	0					
Conduct	0					

Secondary Employment Daily Activity Reporting Patrol Hours						
Number of Cruiser Patrol Hours	35.50					
Number of Motorcycle Patrol Hours	0.00					
Number of Marine Patrol Hours	0.00					
Number of ATV Patrol Hours	0.00					
Number of Snowmobile Patrol Hours	0.00					
Number of Bicycle Patrol Hours	0.00					
Number of Foot Patro! Hours	7.00					
Number of School Patrol Hours	1.00					

Police Services Board Report for POINT EDWARD OPP 2021/Dec

Public Complaints	
Policy	0
Service	0
Conduct	0

Secondary Employment Daily Activity Reporting Patrol Hours					
Number of Cruiser Patrol Hours	18.25				
Number of Motorcycle Patrol Hours	0.00				
Number of Marine Patrol Hours	0.00				
Number of ATV Patrol Hours	0.00				
Number of Snowmobile Patrol Hours	0.00				
Number of Bicycle Patrol Hours	0.00				
Number of Foot Patrol Hours	1.75				
Number of School Patrol Hours	0.00				

FROM				DATE				
Point Edward OPP				01 November 2021 – 30 November 2021				
102 St. Clair St. Point	Edward			of November 2021 So November	CI ZUZI			
				MONTHLY REPORT				
The Village of POINT EDWARD				Select Month: NOVEMBER				
OCCURRENCE INFORM	ATION							
£			_		0.00			
Occurrence Number:	Date:	Time:	Lo	ocation:	YES	r Attended: NO		
			T		\boxtimes			
E210887901	05Nov21	0929	13	37 Michigan	\boxtimes			
E210891977	06Nov21	0551	6	09 Helena	\boxtimes			
E210901177	08Nov21	1256	3:	16 Michigan	\boxtimes			
E210903953	09Nov21	0729	9:	2 Alexandra	\boxtimes			
E210906451	09Nov21	1705	1	37 Michigan	\boxtimes			
E210938775	17Nov21	2037	3	01 Front	\boxtimes			
E210947819	20Nov21	0039	1	29 Kendall	\boxtimes			
E210978858	28Nov21	0114	7	12 Lite	\boxtimes			
911 Hang Ups								
E210885380	04Nov21	1548	2	000 Venetian	\boxtimes			
E210892488	06Nov21	1002	1	555 Venetian	\boxtimes			
E210950989	20Nov21	1938	1	555 Venetian	\boxtimes			
E210975308	27Nov21	0611	1	498 Venetian	\boxtimes			
Lambton County Admi	nistration:	Signature:						
•		50						
S/Sgt. Ross Stuart #10344								

FROM				DATE				
Point Edward OPP				01 December 2021 – 31 December 2021				
102 St. Clair St. Point	Edward			of betember 2021 – 31 betember 2021				
				MONTHLY REPORT				
The Village of POINT EDWARD				Select Month: DECEMBER		e.		
OCCURRENCE INFORMA	ATION							
			_					
Occurrence Number:	Date:	Time:	Lo	cation:	Office YES	r Attended: NO		
E211006781	05Dec21	0144	14	198 Venetian	\boxtimes			
E211010001	O5Dec21	2325	1	Marina				
E211066450	19Dec21	2131	1:	12 Michigan #2	\boxtimes			
E211067096	20Dec21	0632	70	09 Lite	\boxtimes			
E211106694	31Dec21	2136	15	555 Venetian				
911 Hang Ups								
E2110991921	01Dec21	1356	14	198 Venetian				
E211009897	05Dec21	2231	52	20 Front	\boxtimes			
Lambton County Admi	nistration:	Signature:						
		*						
S/Sgt. Ross Stuart #1	0344							
5, 5gt. 11555 5tuart #1								

Community Safety / Media Relations

NOVEMBER & DECEMBER - POINT EDWARD FOCUSED

OBJECTIVES OF CSO/MEDIA RELATIONS

- Distribute media releases in relation to the BIG4 corporately driven driving behaviours; impaired driving, aggressive driving, distracted driving and lack of seatbelt use.
- Seek community involvement by utilizing media releases with regard to property crimes such as break and enter, theft, mischief, drugs and wanted persons; with proven success.
- Prepare and distribute media releases in relation to major incidents throughout Lambton County.
- Work collaboratively with the Lambton Crime Unit, Community Street Crimes Unit, Operational Analyst and Sarnia-Lambton Crime Stoppers.
- Use social media to help promote upcoming OPP events
- Work closely with the Auxiliary Unit to assist in any upcoming events

NUMBER OF TARGETED MEDIA RELEASES

A total of 8 media releases were distributed for the month of November.

A total of 36 media releases were distributed for the month of December.

PUBLIC EDUCATION CAMPAIGNS

- A release and twitter post were created highlighting the Good Samaritans Drug Overdose Act and the importance of phoning in overdoses.
- A post was created regarding pedestrian safety after a complaint was received regarding pedestrians not being visible on roadways.
- In December, multiple posts were added along with radio interviews regarding the OPP Festive RIDE season and impaired driving.
- As inclement weather moved into the area on Dec 23, a post was added reminding motorists to drive with caution. Local radio stations were also notified and requested to broadcast same.

OTHER NEWS

- Lambton OPP responded to a suspicious package at NOVA Chemicals. The CSO attended the command center and was designated as the main point of contact for all media inquiries.
- A release was posted after an OPP vehicle was struck on Highway 402 while investigating a separate collision.

- The Lambton CSO conducted multiple radio interviews with local media outlets regarding the holidays and the OPP Festive RIDE season.
- Lambton OPP attended the Bluewater Bridge after an American citizen crossed with a loaded stolen firearm. A media release was drafted with assistance from CBSA media personnel.
- A social media post was added, congratulating Lambton OPP's newest auxiliaries after their graduation in Orillia.



OPP West Region @OPP_WR · 1s

#LambtonOPP is so proud of it's 4-legged members! K9 'Blitz' successfully located an individual early this morning following an altercation with an edged weapon. The K9 unit is accompanied members of the Emergency Response Team who took the person into custody without incident^jb



K9 showcase after a successful capture in Lambton Shores posted 08 Dec 2021



OPP West Region @OPP_WR · 1s

When out for a walk after dark, ensure you can be seen by motorists. Wear sufficient reflective or illuminated gear. Also, when walking on or near a roadway, pedestrians must walk on the left side of the road facing oncoming traffic. #SafeExercise #WalkingAtNight #LambtonOPP



Pedestrian safety posted 09 Dec 2021



OPP West Region @OPP_WR · 1s

Yesterday, members of West Region traffic team charged a 29 y/o Sarnia man with stunt driving after being observed at 158 km/h in a 90 km/h zone. Please, slow down. The impact energy at this speed is fatal. Driver facing a 14 day impound and 30 day DL suspension #LambtonOPP^jb



SCHOOL RESOURCE OFFICERS OVERVIEW

NOVEMBER/DECEMBER 2021

The SRO continued foot and vehicle patrols inside and outside of both county secondary schools during November and December. Emphasis was placed on driving issues during the lunch periods and end of school when most driving complaints are reported.

The SRO also continued presenting in class sessions to both secondary schools with subjects including: Law, Drug abuse, Youth bullying, social media awareness and safety.

The School Resource Officer assisted many of the counties primary grade schools as well during this period in regards to youth bullying issues and social media awareness discussions.

November 2021

Petrolia – A male youth that does not attend the Petrolia High School continually attends the property. The male youth has been spoken to by staff members several times but continually re-attends. Police served a trespass notice to youth as well as a Provincial offence notice.

Corunna – A male youth was found to have committed a break and enter into a building and stole tools. The Lambton K9 unit was deployed and the youth was located. The youth was arrested and diverted to the Lambton Rebound program.

Forest - A youth was walking alone during the school lunch hour when he was approached by several other youths. One male youth struck the lone youth several times causing a minor head injury and his cell phone to be damaged. The suspect youth was diverted to Sarnia Lambton Rebound and the cell phone was replaced.

Corunna - A youth was found breaching their probation order.

There were 2 occurrences in the month of November with youth and suicidal thoughts and or attempts

There were 4 motor vehicle collisions during the Month of November involving 17 year old youths.

December 2021

Lambton County – Two female youths were being harassed by several youths. Due to the nature of the threats four female youths ages 14 to 16 have been charged with uttering threats and will appear before a criminal court.

Petrolia – A male youth was caught shoplifting from a local store. The youth was diverted to the Sarnia Lambton Rebound program.

St Clair Township – Three youths were found to be making threats to their teacher. The youths were spoken to by police and diverted to the Sarnia Lambton Rebound program.

Several assaults/fights occurred in or around Lambton county schools during the months of November and December.

Several youths ages 16 and 17 were charged under the Highway traffic Act for infractions during both months of November and December.

There were 2 occurrences in the month of December with youth and suicidal thoughts and or attempts

There were 2 motor vehicle collisions during the Month of December involving 17 year old youths.

CRIME & TRAFFIC - NOVEMBER/DECEMBER 2021

COMMUNITY STREET CRIME UNIT:

- CSCU currently has three open drug trafficking investigations ongoing. Several days of observations have been completed
- CSCU is assisting with one CIB Drug Overdose Death investigation
- CSCU continues to assist uniform officers with follow up and intelligence on thefts and drug processing in Point Edward

AREA CRIME SERGEANT:

- Members of the Lambton County Crime Unit are in the final stages of a complicated overdoes death investigation which occurred on February 3, 2021
- Lambton County Crime Unit are working closely with the Sarnia Crown Attorney office and Fire Marshall Office towards proceedings for arson which occurred May 8 on Fort Street
- One Sudden Death Occurrence investigation and found to be natural causes.
- Lambton County Crime Unit allocated resources to the Sunbridge Inn to assist with Clean Harbors work strike

TRAFFIC:

- During this reporting period there were 11 Motor Vehicle Collisions. No Injuries.
- During this reporting period OPP members conducted 42 RIDE initiatives within the Village.
- No impaired drivers were identified and zero Warn Range Suspensions were issued.
- Lambton OPP and members from the West Region Traffic team conducted ongoing radar enforcement throughout the Village including areas identified as being of concern (Michigan, St. Clair, Front Street)
- 41 separate Traffic Enforcement initiatives were conducted resulting in 13 Offence Notices being issued
- A speed measuring device (Speed Spy) was deployed in response to complaints of excessive speed on St. Clair.
 - o Posted speed limit is 50km/h
 - o Average speed 50.658 km/h
 - o 2538 vehicles over 7 day period
 - 85 % of the vehicles were travelling less than 59km/h

Point Edward Calls For Service - NOVEMBER/DECEMBER 2021

467 calls in total (please note all calls not reflected below)

911 (6)	Alarm (13)	Ambulance Assist (9)	Animal (4)
Assault (2)	Attempt Suicide (1)	Bail Violation (1)	Comm Service (26)
Disturb the Peace (0)	Domestic / Family (2)	Drug Offences (4)	Weapons (1)
Break Enter (1)	Cyber (1)	MHA (9)	Mischief (0)
Prev. Breach (3)	MVC (11)	Prop check (140)	Noise Complaint (2)
Police Assist (0)	Police Info (6)	Prop related (2)	RIDE (32)
CRC (40)	Suspicious Person (14)	Suspicious Vehicle (5)	Theft (7)
Threat (1)	Traffic Complaint (0)	Traffic Enforce (41)	Trespass (5)
Trouble Youth (1)	Unwanted Person (10)	Warrants (3)	Impaired (0)
Suspension (0)	Insecure Premise (0)	Well Being (0)	POA (13)
Liquor Act (0)	By Law (0)	Marine (4)	Missing Persons (2)

LAMBTON OPP CONTACT INFORMATION

OPP CALLS FOR SERVICE:

When you need to report an incident or wish to speak with an officer,

The numbers below will connect you to the nearest OPP Communications Centre throughout Ontario.

1-888-310-1122 1-888-310-1133 (TTY)

9-1-1 EMERGENCY If you call 9-1-1 for an emergency:

- Give your exact location. Include address and town or city as this will enable call taker to either handle The information or transfer you to the proper 9-1-1 centre.
- Give your telephone number including the area code.
- Advise the nature of your call.
- Listen to the call takers instructions depending on the location and type of incident, you may be transferred.
- Stay on the line until advised to hang up.

DETACHMENT HOURS / CONTACT INFO:

Point Edward	(Municipal)	102 St. Clair Street Point Edward, ON N7V 1N7	519-336-8691 519-336-5011 fax	Mon – Thurs & every other Friday 8-4 pm
Lambton OPP Petrolia	Main Admin Centre	4224 Oil Heritage Rd. P.O. Box 400 Petrolia, ON NON 1R0	519-882-1011 519-882-1014 fax	Mon – Fri 8-4 pm
St. Clair Township	(Satellite)	392 Lyndoch Street, Corunna, ON NON 1G0	519-862-4680 519-862-1544 fax	Mon — Thurs & every other Friday 8-4 pm
Grand Bend	(May thru September only)	58 Main Street Grand Bend, ON NOM 1TO	519-238-2345	May - September

CALLING INTO THE DETACHMENT:

- When calling the detachment at the above numbers you will receive an automated greeting.
- Press 1 if you need to report an incident or speak with an officer, this will transfer you to call taking
- **Press 2** if you wish to speak with the administrative personnel during the above noted business hours. After hours you may leave a non-urgent message that will be followed-up on the next business day. Do not leave a request for assistance message

<u>OUTSIDE PHONE</u> * If you attend an office and the doors are locked or it is after hours – please pick up the phone outside of the detachment and you will be connected directly to the OPP Communications

CRIMINAL RECORD CHECKS:

For a complete list of requirements and information on how to apply for Criminal Record Checks, Police Information Checks and Police Vulnerable Sector Checks click the link below;

Ontario Provincial Police | Criminal Record Checks

CANADIAN ANTI-FRAUD CENTRE:

The <u>Canadian Anti-Fraud Centre</u> (CAFC) is the central agency in Canada that collects information and criminal intelligence on such matters as mass marketing fraud (i.e.: telemarketing), advance fee fraud (i.e.: West African letters), Internet fraud and identification theft complaints.

If you wish to report a fraud or require information on a possible fraud contact the Canadian antifraud centre;

Phone: 1-888-495-8501 OR E-mail: info@antifraudcentre.ca

CRIME STOPPERS:

You may contact Crime Stoppers from anywhere in Ontario at 1-800-222-8477, or by leaving an anonymous Web-Tip at <u>TipSoft - Web Tips Submission</u>

CITIZENS SELF REPORTING:

You have the option to report select occurrences to the OPP from your computer or mobile device using the OPP's <u>Citizen Self Reporting</u> system.

Use this system to report:

- 1. Lost/missing property under \$5,000
- 2. Stolen license plates or validation stickers
- 3. Theft from a vehicle under \$5,000
- 4. Mischief/damage to a vehicle under \$5,000
- 5. Mischief/damage to property (other than a vehicle) under \$5,000
- 6. Theft under \$5,000
- 7. Driving Complaint

FRONTLINE SUPPORT UNIT (FSU):

The Frontline Support Unit (FSU) program is a differential response strategy that focuses on call management. This includes responsibility for the OPP's Citizen Self-Reporting (CSR) system which is an online police reporting system for members of the public to report specific occurrences directly to the OPP via the Internet. The FSU model will offer a call handling alternative for select calls for service allowing the deployment of resources to critical incidents or member engagement in proactive police activities. Through the use of technology, the OPP continues to improve our processes and service delivery in support of its vision.